



**Representative Emilia Strong Sykes
Ohio House District 34
Minority Leader**

**HD 34 Related Resources Due to COVID-19
As of December 31, 2020**

Do you think you may have coronavirus (COVID-19)?

Take these steps:

1. Start with a virtual visit or call your primary care physician. You will be advised what to do next.
2. **Call ahead** before going in person to any hospital location.
3. Don't go to your local emergency department for COVID-19 testing. The emergency department is only for those who need the most critical care. **

** If you have chest pain, shortness of breath, dizziness, a severe headache or other potentially life-threatening problems, go to the nearest emergency department or call 911.
For questions, call the Ohio Department of Health's 24/7 hotline at 833.427.5634
(833.4.ASK.ODH)

Need a COVID test?

Visit Summit County Public Health for the most up to date information on COVID-19 testing at <https://www.scph.org/covid/testing>

AxessPointe Community Health Centers, Inc.

1400 S. Arlington St., Suite 38 / Akron, OH 44306 /

AxessPointe Community Health Centers has started drive-through testing for COVID-19. This testing is open to new and existing patients whether they have symptoms or not.

AxessPointe is scheduling for COVID-19 testing for those with or without symptoms. Call 330-564-2477 to schedule a virtual visit. During this visit, you will be evaluated for testing. Testing is by appointment ONLY.

<https://axesspointe.org/axesspointe-providing-testing-for-covid-19/>

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CVS Minute Clinic

Walk In Clinic at 1949 West Market Street Akron, OH 44313

Call 330-867-5410

Hours: Mon-Fri 9am-1pm/2:30pm-8pm Sat 9am-1pm/1:30pm-5:30pm Sun 9am-1pm/1:30pm-4:30pm

Visit <https://www.cvs.com/minuteclinic/covid-prescreen> for prescreen

Rite Aid

4053 South Main St., Akron, Ohio 44319

No cost for anyone 18+ years of age

Call 330-644-9911

Store Hours: Sat-Thurs 8am-11pm Fri 8am-10pm

<https://www.riteaid.com/locations/oh/akron/4053-south-main-street.html>

Akron General Drive Up Testing Options

W.O. Walker Building Appointment Needed

10524 Euclid Ave. Cleveland, OH 44195

Testing hours: Daily, 11 a.m. – 5 p.m.

*Patients should enter the garage from E. 105th St.

Call [216.444.2200](tel:216.444.2200)

<https://my.clevelandclinic.org/locations/directions/103-c-building--wo-walker-center>

Akron General Akron Health Center Appointment Needed

676 South Broadway St. Akron, Ohio 44311

Testing hours: Monday – Friday, 9 a.m. – 5 p.m.

Call [330.344.2462](tel:330.344.2462)

<https://my.clevelandclinic.org/locations/directions/426-akron-general-akron-health-center>

Local Resources

Akron Public Schools

- **APS Connected Learning:** allows APS to work with students and families through an online learning environment. Goal is 100 percent connectivity for families. Call the APS Engagement Center at 330-761-2810 or visit <https://www.akronschools.com/cms/One.aspx?portalId=409163&pageId=11798553> for more information on internet, hotspot, or device assistance for remote learning

Open M Food Services

- <https://www.openm.org/food>
- 941 Princeton St., Akron, Ohio (330) 434-0110
- Emergency Food Pantry: Referral Only (Call Info Line 211)
Mon. - Thurs. 11:30 am - 2 pm. The Emergency Food Pantry provides referred participants with a three-day supply of shelf-stable products and fresh foods. Participants are eligible for food every 31 days.
- Hot Lunch: Last 2 Weeks of Each Month (Except Nov. & Dec.)
Mon. - Fri. 11:30 am - 1 pm. Hot Lunch provides fresh, hot meals to the community. It is provided in partnership with churches, organizations and community groups who purchase, cook and serve each meal.
- Mountain of Food: Third Friday Each Month
9 - 11 am. A Direct Distribution program of the Akron-Canton Regional Foodbank hosted by OPEN M. It is a one-day, bulk distribution of foods such as produce, meat, breads and more. Participants must bring an ID with an address. No referral or pre-registration is required for this program.
- Senior Supplemental Food Program: Must meet income guidelines and be pre-registered for program
Second Friday each month In partnership with the state of Ohio and the Akron-Canton Regional Foodbank, the Senior Supplemental Food Program helps improve the health of elderly citizens through supplemental and nutritious food boxes. Participants must meet income guidelines and be pre-registered for the program. This program takes place on the second Friday of each month.
- Blessing Box: The Blessing Box is an outdoor pantry box stocked with non-perishable sacked meals for those in need of emergency assistance after-hours when the Emergency Food Pantry is closed.

Allergy Friendly Food Pantry

- 3732 Fishcreek Road #903 Stow, Ohio 44223
- (330)603-7644, Caffi@allergyfriendlyfood.org
- Requires proof of gluten and other allergies. Must register in advance for pick up dates. This pantry allows a proxy letter for an aide or friend to pick up food.
- Serves Portage and Summit County has various locations of pick up.
- Wheelchair Accessible

Celebration Church Food Assistance

- 688 Dan Street Akron, Ohio 44310
- Gives out food every Wednesday at 7p.m.-9p.m. and Thursdays 10a.m.-4p.m.
- Allows aide, friend, or another family member to pick up items for person in need with a proxy letter. This letter must include name, address, and person designating to pick up the food. Also need to have a valid ID
- **DUE TO HEALTH CONCERNS, THIS PROGRAM WILL BE DISTRIBUTING GROCERIES, BUT NOT PROVIDING A MEAL ON THE 4TH WEDNESDAY OF THE MONTH FROM 7P TO 9P.**
- Call (330) 762-7458

City of Akron .

- **Water Supply Bureau** offers a variety of options to make payments and manage your account, including online bill payment; payment by mail, credit card, or debit card; and automatic bank draft. They encourage you to use our online digital tools and automated phone options. www.akronohio.gov/ubo or (330) 375-2554.
- You can still pay your bill by mail to: Utilities Business Office, PO Box 3674, Akron, OH, 44309, or drop off at the exterior depository slot located at 146 S. High Street. You can also pay online or by phone. Payments by check over the phone at (330) 375-2554 or online at akronohio.gov/bill pay will incur a \$0.70 service fee. Payment by credit card over the phone or online will incur a \$1.95 service fee.
- Click [here](#) to apply for help paying your utility bill.

United Way of Summit County

- <https://www.uwsummit.org/financialresources>
- One-on-one financial counseling from the Financial Empowerment Center. Free to Summit and Medina County residents.
- To schedule, call 2-1-1 or [click here](#).

Metro RTA

- METRO's Fall 2020 Contingency schedule change brings 81-percent of bus service back on the road with the reintroduction of Sunday service and revised weekday and Saturday trips. For the most up to date transit schedule, visit <https://www.akronmetro.org/metro-specialized-schedules.aspx> or call 330-762-0341

Community Legal Aid

- HelpLine (800) 998-9454 to inquire about assistance regarding evictions, unemployment, employee rights, and other legal issues

- Ask a Lawyer Live series on Facebook - Every Wednesday at 5:00 p.m., one of their attorneys will be sharing information about a legal topic relevant to our community during Covid-19. They will also be taking audience questions. Anyone with a Facebook account can attend the free events by simply visiting our Facebook page at www.facebook.com/CommLegalAid at 5:00 on their computer, tablet, or smartphone.
- Visit the [Akron Bar Association](#) for lawyer referrals

Akron-Canton Regional Foodbank

In need of food resources? Visit <https://www.akroncantonfoodbank.org/covid19>

- Call 855-560-0850 to connect with food pantries or hot meals near you
- The Foodbank is maintaining its regular business hours of M-F 8-4 during the COVID-19 crisis. Please call 330.535.6900 if you have any questions.
- 350 Opportunity Parkway, Akron, OH 44307-2234
- Email: info@acrfb.org

Direct Distribution: A Direct Distribution is a mutual program between the Akron-Canton Regional Foodbank and select partner agencies or community host organizations to host large, on site distributions of produce and dry goods to geographic areas of need. The purpose of the program is to provide as much food as possible in an efficient, 2 hour distribution.

- Recipients of food must bring identification, meet income and household eligibility criteria and sign a [Self-Declaration of Need form](#). If you have any questions regarding a Foodbank Direct Distribution, please contact the Network Partners and Programs Department at 330.535.6900.

County Level Resources

CARES ACT Relief Funding:

Small Business Relief Grant

- Designed to provide relief to Ohio business that have been negatively affected by COVID-19
- \$10,000 grants to small businesses to help them through the current crisis

Bar and Restaurant Assistance Funds

- Designed to assist Ohio's on-premise liquor permit holders
- Provide \$2,500 assistance payments to on-premise liquor permit holders

Home Relief Grant

- Designed to help eligible Ohioans who are behind on rent, mortgage, and water and/or sewer utility bills catch up on past payments back to April 1, 2020
- Will provide additional assistance through December 30, 2020

Applications Now Open

Visit businesshelp.ohio.gov for more information and to apply

Summit County Children Services

- 24-hour Child Abuse and Neglect Hotline
 - Call (330) 434-KIDS (5437) to report your concerns .

Ohio Edison

- **Electricity:** Customers who are having difficulty paying their bills and are at risk for disconnection should call Ohio Edison immediately to arrange a payment plan and request information on potential assistance programs to avoid termination.
- Contact them Monday – Friday, from 8 a.m. – 6 p.m.
- Ohio Edison – 800-686-3421
- To learn about payment assistance programs, contact your provider directly or visit https://www.firstenergycorp.com/help/billingpayments/assistance_serviceprogram/low-income-program-availability.html

Dominion Energy

- **Gas / Electricity** - Customers financial hardship or financial difficulty should contact 800-362-7557 to discuss payment options as soon as they are aware that paying their bill might become difficult
- Visit [Dominion East Assistance Program](#) for more information on assistance programs

Spectrum Internet

- Spectrum Internet Assist allows qualified households to sign up for low income internet assistance. To qualify, one or more members of a household must be a recipient of the National School Lunch Program, OR the Community Eligibility Provision of the NSLP, OR Supplemental Security Income
 - Visit <https://www.spectrum.com/browse/content/spectrum-internet-assist> or call 1-855-707-7328
- Hosted by Charter Communications, an affiliate to Spectrum Internet
 - Free Spectrum Internet and Wi-Fi access for 60 days to households with K-12 students, college students, and educators who live in a Spectrum market and do not currently have Spectrum Internet services
 - Please visit this [link](#) for additional details about this special offer or visit <https://corporate.charter.com>

Summa Health

- Now offering FREE online screenings for COVID-19 (Coronavirus) and FREE e-visits for the following conditions: COVID-19 (Coronavirus), Flu, Cold, Sinus Infection, Hay Fever, and Allergies. Platform availability: 24/7/365. Providers available 7am-8pm, 7 days a week. This service is only available in the state of Ohio. Contact via email at <https://www.summahealth.org/virtualvisit>
- For more questions, visit <https://www.summahealth.org/coronavirus> or call 234-867-6314

Boys & Girls Club of Northeast Ohio

- Boys & Girls Clubs of Northeast Ohio has launched a Cyber Club to keep youth learning, engaged and enriched with academic success, healthy lifestyles and character development virtual programming while our Clubs are closed due to COVID 19.
- <https://www.bgcneo.org/cyber-club/>

National Alliance on Mental Illness – Summit County

- NAMI provides mental health services for families, students, veterans, and more. Visit their [calendar](#) for virtual support groups.

LGBTQ Legal Clinic

- 855-LGBT-LAW
- Intake Form: <https://www.equalityohio.org/legal-clinic/intake/>
- [Virtual drop-in appointments](#) via Zoom Tuesdays 3-7pm

State Level Resources

Department of Justice

- Visit the Northern District of Ohio Department of Justice’s website for Covid-19 resources and court updates: <https://www.justice.gov/usao-ndoh/covid-19>

JobsOhio

- Economic resources for Ohio Businesses: <https://www.jobsohio.com/covid-19-resources/>
- [Six-Month Deferral of Payment](#) on JobsOhio Loans
 - In light of the significant impact COVID-19 has on the economy and business, and in an effort to support its borrowers, JobsOhio will be offering a 6-month deferral of payment of loans (no principal and no interest) for the nearly 50 companies that have executed loan agreements with JobsOhio. These are businesses that have committed to a total of 9,150 jobs and \$521.7 million in payroll for the people of Ohio.

Ohio Department of Job and Family Services

- <https://unemploymenthelp.ohio.gov/>
- Visit <https://pua.unemployment.ohio.gov/Claimant/Core/Login.ASPX> for Pandemic Unemployment Assistance (PUA) application and eligibility
- If you have a question about your unemployment case, [click here](#) for the phone number to the processing center that has your claim. Processing centers are assigned based on the last four digits of your Social Security number.
- File your unemployment claim online: <https://unemploymenthelp.ohio.gov/>
- File by phone: (877) 644-6562
- Employer Help Desk: (614) 466-2319

Ohio Department of Rehabilitation and Correction

- drc.ohio.gov
- All incarcerated individuals will receive: **2 free 5 minute calls per week, free eBooks** through GTL, and **1 free 15 minute video call per week** through JPAY
- **Visiting will be suspended** indefinitely
- **Volunteers entering our facilities will be suspended** indefinitely
- Only mission critical contractors (construction, medical, food service, etc.) will be permitted to enter the facilities; mission critical will be determined by the managing officer
- Staff, mission critical contractors, and attorney **health screenings will begin upon entry** into the facilities
- No outside inmate workers will be in the community; inmate workers will only be permitted on state grounds
- Only mission critical transfers will take place; reception, medical, and security are mission critical
- In-service training will be changed to mission critical only
- CTA trainings will only be mission critical and those necessary for staff to maintain their positions/certificates/licensures
- [Questions about COVID-19 in Ohio's Prisons? Email DRC.covid19@odrc.state.oh.us](mailto:DRC.covid19@odrc.state.oh.us) or call 1-833-4ASKODH for answers.

Ohio Department of Education

- From recently House Bill 197:
- Allow all students who were on track to graduate, to do so
- Exempt schools from food processing requirements to ensure children have access to nutrition even if they're school is shut down
- Limiting EdChoice school buildings for 2020-2021 school year to be the same as those eligible for 2019-2020 school year
- Allow schools to use distance learning to make up for missed days or hours of instruction caused by statewide K-12 closures
- Allowing licensed special education providers to serve students through tele-health and other electronic communication methods
- education.ohio.gov
- Scholastic Classroom Magazine's Learn at Home is a free digital learning hub for pre-K through high school.
<https://classroommagazines.scholastic.com/support/learnathome.html>
- Scholastic Classroom Magazine's child-friendly COVID-19 resource:
<https://classroommagazines.scholastic.com/support/coronavirus.html>
- Ohio Imagination Library gives children up to age 5 one free book a month. Visit <https://ohioimaginationlibrary.org/enroll>
- <https://www.khanacademy.org/> has a vast array of free courses, assistance, and daily schedules for parents to structure learning from home.
- The Ohio "At Home Learning" initiative will include a full schedule of daily television programming geared toward students in grades pre-K through 12th grade. This

programming will be available on Ohio PBS television stations across the state starting in most areas on 3/30/2020.

- [Coronavirus.Ohio.Gov/LearnAtHome](https://www.coronavirus.ohio.gov/learnathome) has a vast array of learning resources for all ages.
- Students and schools have access to **free, live AP review lessons**, delivered by AP teachers from across the country. These daily lessons focus on reviewing the skills and concepts from the first 75% of the course. Hosted on the AP YouTube channel, these lessons will be recorded and available on-demand so teachers and students can access them any time. Visit <https://www.youtube.com/user/advancedplacement/videos>

Ohio Department of Medicaid

- Medicaid **work requirement is NOT** in effect at this time. Those who receive Medicaid are not required to be working during the COVID-19 pandemic.
- There will be an **expansion of telehealth services for both physical and mental health services during public emergencies** so that patients may contact their doctors from home rather than risk going into the office; patients do not need to be established with a doctor to see them via telehealth
- For more information or to apply for healthcare coverage, visit [healthcare.gov](https://www.healthcare.gov).

Ohio Development Services Agency

- Small Business Administration Economic Injury Disaster Loan program will enable small business owners to **apply for low-interest loans to help overcome temporary loss of revenue** due to the COVID-19 outbreak; for more info contact BusinessHelp@Development.Ohio.Gov
 - <https://disasterloan.sba.gov/ela/> 1-800-659-2955
- Funding options found here <https://www.sba.gov/funding-programs/loans/coronavirus-relief-options>

Public Utilities Commission

- 1-800-672-2231
- The Commission directs all public utilities under its jurisdiction to review their service disconnection policies, practices, and tariff provisions and to promptly seek any necessary approval to suspend otherwise applicable requirements that may impose a service continuity hardship on residential and non-residential customers or create unnecessary COVID-19 risks associated with social contact. For more information about service disconnection or reconnection, customers should call 1-800-672-2231.
- Ohio's electric, natural gas, water & wastewater distribution utilizes to suspend any in-person meter reading activities, and any other non-essential work; functions that are necessary to initiate new service or to ensure the continuity of service should be deemed essential and should continue during the state of emergency

National Domestic Violence Hotline

- If you feel unsafe while having to remain home, call the National Domestic Violence Hotline at 1-800-799-7233. There is also a live chat available for victims unable to make a call at thehotline.org

Covid-19 Vaccine

- Summit County Public Health has established a vaccine registry for those who would like to be vaccinated: <https://www.scph.org/covid/receive-information-regarding-covid-19-vaccine>
- Visit Summit County Public Health <https://www.scph.org/covid/covid-19-vaccine-information> for more information
- Watch Leader Sykes' virtual town hall on the Covid-19 Vaccine <https://www.youtube.com/watch?v=oCHR3n3ZO4w&feature=youtu.be>