Sub. S. B. No. 40 As Passed by the Senate

In line 1 of the title, after "To" insert "amend sections 1751.85,	1
753.09, 3901.21, 3923.86, 3963.01, 3963.02, 3963.03, and 4715.30 and to"	2
In line 3 of the title, after "Compact" insert "and to address	3
limitations imposed by health insurers on dental care services"	4
In line 4, after "That" insert "sections 1751.85, 1753.09, 3901.21,	5
3923.86, 3963.01, 3963.02, 3963.03, and 4715.30 be amended and"	6
After line 5, insert:	7
"Sec. 1751.85. (A) As used in this section, "covered	8
dental services," "covered vision services," "dental care	9
provider," "nontherapeutic dental care services," "vision care	10
materials," and "vision care provider" have the same meanings as	11
in section 3963.01 of the Revised Code.	12
(B) A health insuring corporation shall provide the	13
information required in this division to all enrollees receiving	14
coverage under an individual or group health insuring	15
corporation policy, contract, or agreement providing coverage	16
for vision care services or , vision care materials, or dental	17

Legislative Service Commission



<u>care services</u> . The information shall be in a conspicuous format,	18
shall be easily accessible to enrollees, and shall do all of the	19
following:	20
(1) Include For vision care coverage, include the	21
following statement:	22
"IMPORTANT: If you opt to receive vision care services or	23
vision care materials that are not covered benefits under this	24
plan, a participating vision care provider may charge you his or	25
her normal fee for such services or materials. Prior to	26
providing you with vision care services or vision care materials	27
that are not covered benefits, the vision care provider will	28
provide you with an estimated cost for each service or material	29
upon your request."	30
(2) For dental care coverage, include the following	31
<pre>statement:</pre>	32
"IMPORTANT: If you opt to receive nontherapeutic dental	33
care services that are not covered benefits under this plan, a	34
participating dental care provider may charge you his or her	35
normal fee for such services. Prior to providing you with	36
nontherapeutic dental care services that are not covered	37
benefits, the dental care provider will provide you with an	38
estimated cost for each service."	39
(3) Disclose any business interest the health insuring	40
corporation has in a source or supplier of vision care	41
materials;	42
$\frac{(3)}{(4)}$ Include an explanation that the enrollee may incur	43
out-of-pocket expenses as a result of the purchase of vision	44
care services—or, vision care materials, or nontherapeutic	45
dental care services that are not covered vision services. The	46

explanation shall be communicated in a manner and format similar to how the health insuring corporation provides an enrollee with information on coverage levels and out-of-pocket expenses that may be incurred by the enrollee under the policy, contract, or agreement when purchasing out-of-network vision care services—

or, vision care materials, or dental care services.

(C) A pattern of continuous or repeated violations of this section is an unfair and deceptive act or practice in the business of insurance under sections 3901.19 to 3901.26 of the Revised Code.

Sec. 1753.09. (A) Except as provided in division (D) of this section, prior to terminating the participation of a provider on the basis of the participating provider's failure to meet the health insuring corporation's standards for quality or utilization in the delivery of health care services, a health insuring corporation shall give the participating provider notice of the reason or reasons for its decision to terminate the provider's participation and an opportunity to take corrective action. The health insuring corporation shall develop a performance improvement plan in conjunction with the participating provider. If after being afforded the opportunity to comply with the performance improvement plan, the participating provider fails to do so, the health insuring corporation may terminate the participation of the provider.

(B) (1) A participating provider whose participation has been terminated under division (A) of this section may appeal the termination to the appropriate medical director of the health insuring corporation. The medical director shall give the participating provider an opportunity to discuss with the medical director the reason or reasons for the termination.

(2) If a satisfactory resolution of a participating provider's appeal cannot be reached under division (B)(1) of this section, the participating provider may appeal the termination to a panel composed of participating providers who have comparable or higher levels of education and training than the participating provider making the appeal. A representative of the participating provider's specialty shall be a member of the panel, if possible. This panel shall hold a hearing, and shall render its recommendation in the appeal within thirty days after holding the hearing. The recommendation shall be presented to the medical director and to the participating provider.

- (3) The medical director shall review and consider the panel's recommendation before making a decision. The decision rendered by the medical director shall be final.
- (C) A provider's status as a participating provider shall remain in effect during the appeal process set forth in division (B) of this section unless the termination was based on any of the reasons listed in division (D) of this section.
- (D) Notwithstanding division (A) of this section, a provider's participation may be immediately terminated if the participating provider's conduct presents an imminent risk of harm to an enrollee or enrollees; or if there has occurred unacceptable quality of care, fraud, patient abuse, loss of clinical privileges, loss of professional liability coverage, incompetence, or loss of authority to practice in the participating provider's field; or if a governmental action has impaired the participating provider's ability to practice.
- (E) Divisions (A) to (D) of this section apply only to 104 providers who are natural persons.

(F) (1) Nothing in this section prohibits a health insuring 106 corporation from rejecting a provider's application for 107 participation, or from terminating a participating provider's 108 contract, if the health insuring corporation determines that the 109 health care needs of its enrollees are being met and no need 110 exists for the provider's or participating provider's services. 111

- (2) Nothing in this section shall be construed as prohibiting a health insuring corporation from terminating a participating provider who does not meet the terms and conditions of the participating provider's contract.
- (3) Nothing in this section shall be construed as prohibiting a health insuring corporation from terminating a participating provider's contract pursuant to any provision of the contract described in division (F)(2) of section 3963.02 of the Revised Code, except that, notwithstanding any provision of a contract described in that division, this section applies to the termination of a participating provider's contract for any of the causes described in divisions (A), (D), and (F)(1) and (2) of this section.
- (G) The superintendent of insurance may adopt rules as necessary to implement and enforce sections 1753.06, 1753.07, and 1753.09 of the Revised Code. Such rules shall be adopted in accordance with Chapter 119. of the Revised Code.
- Sec. 3901.21. The following are hereby defined as unfair and deceptive acts or practices in the business of insurance:
- (A) Making, issuing, circulating, or causing or permitting

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 to be made, issued, or circulated, or preparing with intent to

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 so use, any estimate, illustration, circular, or statement

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 misrepresenting the terms of any policy issued or to be issued

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or the benefits or advantages promised thereby or the dividends 135 or share of the surplus to be received thereon, or making any 136 false or misleading statements as to the dividends or share of 137 surplus previously paid on similar policies, or making any 138 misleading representation or any misrepresentation as to the 139 financial condition of any insurer as shown by the last 140 preceding verified statement made by it to the insurance 141 department of this state, or as to the legal reserve system upon 142 which any life insurer operates, or using any name or title of 143 any policy or class of policies misrepresenting the true nature 144 thereof, or making any misrepresentation or incomplete 145 comparison to any person for the purpose of inducing or tending 146 to induce such person to purchase, amend, lapse, forfeit, 147 change, or surrender insurance. 148

Any written statement concerning the premiums for a policy which refers to the net cost after credit for an assumed dividend, without an accurate written statement of the gross premiums, cash values, and dividends based on the insurer's current dividend scale, which are used to compute the net cost for such policy, and a prominent warning that the rate of dividend is not guaranteed, is a misrepresentation for the purposes of this division.

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(B) Making, publishing, disseminating, circulating, or 157 placing before the public or causing, directly or indirectly, to 158 be made, published, disseminated, circulated, or placed before 159 the public, in a newspaper, magazine, or other publication, or 160 in the form of a notice, circular, pamphlet, letter, or poster, 161 or over any radio station, or in any other way, or preparing 162 with intent to so use, an advertisement, announcement, or 163 statement containing any assertion, representation, or 164 statement, with respect to the business of insurance or with 165

respect to any person in the conduct of the person's insurance business, which is untrue, deceptive, or misleading.

(C) Making, publishing, disseminating, or circulating,

directly or indirectly, or aiding, abetting, or encouraging the

making, publishing, disseminating, or circulating, or preparing

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with intent to so use, any statement, pamphlet, circular,

article, or literature, which is false as to the financial

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condition of an insurer and which is calculated to injure any

person engaged in the business of insurance.

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(D) Filing with any supervisory or other public official, or making, publishing, disseminating, circulating, or delivering to any person, or placing before the public, or causing directly or indirectly to be made, published, disseminated, circulated, delivered to any person, or placed before the public, any false statement of financial condition of an insurer.

Making any false entry in any book, report, or statement of any insurer with intent to deceive any agent or examiner lawfully appointed to examine into its condition or into any of its affairs, or any public official to whom such insurer is required by law to report, or who has authority by law to examine into its condition or into any of its affairs, or, with like intent, willfully omitting to make a true entry of any material fact pertaining to the business of such insurer in any book, report, or statement of such insurer, or mutilating, destroying, suppressing, withholding, or concealing any of its records.

(E) Issuing or delivering or permitting agents, officers, or employees to issue or deliver agency company stock or other capital stock or benefit certificates or shares in any common-law corporation or securities or any special or advisory board

contracts or other contracts of any kind promising returns and profits as an inducement to insurance.

(F) Except as provided in section 3901.213 of the Revised 198 Code, making or permitting any unfair discrimination among 199 individuals of the same class and equal expectation of life in 200 the rates charged for any contract of life insurance or of life 201 annuity or in the dividends or other benefits payable thereon, 202 or in any other of the terms and conditions of such contract. 203

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- (G)(1) Except as otherwise expressly provided by law, including as provided in section 3901.213 of the Revised Code, knowingly permitting or offering to make or making any contract of life insurance, life annuity or accident and health insurance, or agreement as to such contract other than as plainly expressed in the contract issued thereon, or paying or allowing, or giving or offering to pay, allow, or give, directly or indirectly, as inducement to such insurance, or annuity, any rebate of premiums payable on the contract, or any special favor or advantage in the dividends or other benefits thereon, or any valuable consideration or inducement whatever not specified in the contract; or giving, or selling, or purchasing, or offering to give, sell, or purchase, as inducement to such insurance or annuity or in connection therewith, any stocks, bonds, or other securities, or other obligations of any insurance company or other corporation, association, or partnership, or any dividends or profits accrued thereon, or anything of value whatsoever not specified in the contract.
- (2) An insurer, producer, or representative of either shall not offer or provide insurance as an inducement to the purchase of another policy of insurance and shall not use the words "free" or "no cost," or words of similar import, to such

effect in an advertisement.

(H) Making, issuing, circulating, or causing or permitting 227 to be made, issued, or circulated, or preparing with intent to 228 so use, any statement to the effect that a policy of life 229 insurance is, is the equivalent of, or represents shares of 230 capital stock or any rights or options to subscribe for or 231 otherwise acquire any such shares in the life insurance company 232 issuing that policy or any other company. 233

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- (I) Making, issuing, circulating, or causing or permitting 234 to be made, issued or circulated, or preparing with intent to so 235 issue, any statement to the effect that payments to a 236 policyholder of the principal amounts of a pure endowment are 237 other than payments of a specific benefit for which specific 238 premiums have been paid. 239
- (J) Making, issuing, circulating, or causing or permitting 240 to be made, issued, or circulated, or preparing with intent to 241 so use, any statement to the effect that any insurance company 242 was required to change a policy form or related material to 243 comply with Title XXXIX of the Revised Code or any regulation of 244 the superintendent of insurance, for the purpose of inducing or 245 intending to induce any policyholder or prospective policyholder to purchase, amend, lapse, forfeit, change, or surrender insurance.
 - (K) Aiding or abetting another to violate this section.
- (L) Refusing to issue any policy of insurance, or canceling or declining to renew such policy because of the sex or marital status of the applicant, prospective insured, insured, or policyholder.
 - (M) Making or permitting any unfair discrimination between

individuals of the same class and of essentially the same hazard in the amount of premium, policy fees, or rates charged for any policy or contract of insurance, other than life insurance, or in the benefits payable thereunder, or in underwriting standards and practices or eligibility requirements, or in any of the terms or conditions of such contract, or in any other manner whatever.

- (N) Refusing to make available disability income insurance solely because the applicant's principal occupation is that of managing a household.
- (O) Refusing, when offering maternity benefits under any individual or group sickness and accident insurance policy, to make maternity benefits available to the policyholder for the individual or individuals to be covered under any comparable policy to be issued for delivery in this state, including family members if the policy otherwise provides coverage for family members. Nothing in this division shall be construed to prohibit an insurer from imposing a reasonable waiting period for such benefits under an individual sickness and accident insurance policy issued to an individual who is not a federally eligible individual or a nonemployer-related group sickness and accident insurance policy, but in no event shall such waiting period exceed two hundred seventy days.

For purposes of division (O) of this section, "federally eligible individual" means an eligible individual as defined in 45 C.F.R. 148.103.

(P) Using, or permitting to be used, a pattern settlement as the basis of any offer of settlement. As used in this division, "pattern settlement" means a method by which liability is routinely imputed to a claimant without an investigation of

the particular occurrence upon which the claim is based and by 285 using a predetermined formula for the assignment of liability 286 arising out of occurrences of a similar nature. Nothing in this 287 division shall be construed to prohibit an insurer from 288 determining a claimant's liability by applying formulas or 289 guidelines to the facts and circumstances disclosed by the 290 insurer's investigation of the particular occurrence upon which 291 a claim is based. 292

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(Q) Refusing to insure, or refusing to continue to insure, or limiting the amount, extent, or kind of life or sickness and accident insurance or annuity coverage available to an individual, or charging an individual a different rate for the same coverage solely because of blindness or partial blindness. With respect to all other conditions, including the underlying cause of blindness or partial blindness, persons who are blind or partially blind shall be subject to the same standards of sound actuarial principles or actual or reasonably anticipated actuarial experience as are sighted persons. Refusal to insure includes, but is not limited to, denial by an insurer of disability insurance coverage on the grounds that the policy defines "disability" as being presumed in the event that the eyesight of the insured is lost. However, an insurer may exclude from coverage disabilities consisting solely of blindness or partial blindness when such conditions existed at the time the policy was issued. To the extent that the provisions of this division may appear to conflict with any provision of section 3999.16 of the Revised Code, this division applies.

(R)(1) Directly or indirectly offering to sell, selling, or delivering, issuing for delivery, renewing, or using or otherwise marketing any policy of insurance or insurance product in connection with or in any way related to the grant of a

student loan guaranteed in whole or in part by an agency or	316
commission of this state or the United States, except insurance	317
that is required under federal or state law as a condition for	318
obtaining such a loan and the premium for which is included in	319
the fees and charges applicable to the loan; or, in the case of	320
an insurer or insurance agent, knowingly permitting any lender	321
making such loans to engage in such acts or practices in	322
connection with the insurer's or agent's insurance business.	323

- (2) Except in the case of a violation of division (G) of this section, division (R)(1) of this section does not apply to either of the following:
- (a) Acts or practices of an insurer, its agents, representatives, or employees in connection with the grant of a guaranteed student loan to its insured or the insured's spouse or dependent children where such acts or practices take place more than ninety days after the effective date of the insurance;
- (b) Acts or practices of an insurer, its agents, representatives, or employees in connection with the solicitation, processing, or issuance of an insurance policy or product covering the student loan borrower or the borrower's spouse or dependent children, where such acts or practices take place more than one hundred eighty days after the date on which the borrower is notified that the student loan was approved.
- (S) Denying coverage, under any health insurance or health care policy, contract, or plan providing family coverage, to any natural or adopted child of the named insured or subscriber solely on the basis that the child does not reside in the household of the named insured or subscriber.
 - (T) (1) Using any underwriting standard or engaging in any

other act or practice that, directly or indirectly, due solely	345
to any health status-related factor in relation to one or more	346
individuals, does either of the following:	347
(a) Terminates or fails to renew an existing individual	348
policy, contract, or plan of health benefits, or a health	349
benefit plan issued to an employer, for which an individual	350
would otherwise be eligible;	351
(b) With respect to a health benefit plan issued to an	352
employer, excludes or causes the exclusion of an individual from	353
coverage under an existing employer-provided policy, contract,	354
or plan of health benefits.	355
(2) The superintendent of insurance may adopt rules in	356
accordance with Chapter 119. of the Revised Code for purposes of	357
implementing division (T)(1) of this section.	358
(3) For purposes of division (T)(1) of this section,	359
"health status-related factor" means any of the following:	360
(a) Health status;	361
(b) Medical condition, including both physical and mental	362
illnesses;	363
(c) Claims experience;	364
(d) Receipt of health care;	365
(e) Medical history;	366
(f) Genetic information;	367
(g) Evidence of insurability, including conditions arising	368
out of acts of domestic violence;	369
(h) Disability.	370

(U) With respect to a health benefit plan issued to a 371 small employer, as those terms are defined in section 3924.01 of 372 the Revised Code, negligently or willfully placing coverage for 373 adverse risks with a certain carrier, as defined in section 374 3924.01 of the Revised Code. 375

- (V) Using any program, scheme, device, or other unfair act or practice that, directly or indirectly, causes or results in the placing of coverage for adverse risks with another carrier, as defined in section 3924.01 of the Revised Code.
- (W) Failing to comply with section 3923.23, 3923.231, 3923.232, 3923.233, or 3923.234 of the Revised Code by engaging in any unfair, discriminatory reimbursement practice.
- (X) Intentionally establishing an unfair premium for, or misrepresenting the cost of, any insurance policy financed under a premium finance agreement of an insurance premium finance company.
- (Y) (1) (a) Limiting coverage under, refusing to issue, canceling, or refusing to renew, any individual policy or contract of life insurance, or limiting coverage under or refusing to issue any individual policy or contract of health insurance, for the reason that the insured or applicant for insurance is or has been a victim of domestic violence;
- (b) Adding a surcharge or rating factor to a premium of any individual policy or contract of life or health insurance for the reason that the insured or applicant for insurance is or has been a victim of domestic violence;
- (c) Denying coverage under, or limiting coverage under,

 any policy or contract of life or health insurance, for the

 reason that a claim under the policy or contract arises from an

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incident of domestic violence;	400
(d) Inquiring, directly or indirectly, of an insured	401
under, or of an applicant for, a policy or contract of life or	402
health insurance, as to whether the insured or applicant is or	403
has been a victim of domestic violence, or inquiring as to	404
whether the insured or applicant has sought shelter or	405
protection from domestic violence or has sought medical or	406
psychological treatment as a victim of domestic violence.	407
(2) Nothing in division (Y)(1) of this section shall be	408
construed to prohibit an insurer from inquiring as to, or from	409
underwriting or rating a risk on the basis of, a person's	410
physical or mental condition, even if the condition has been	411
caused by domestic violence, provided that all of the following	412
apply:	413
(a) The insurer routinely considers the condition in	414
underwriting or in rating risks, and does so in the same manner	415
for a victim of domestic violence as for an insured or applicant	416
who is not a victim of domestic violence;	417
(b) The insurer does not refuse to issue any policy or	418
contract of life or health insurance or cancel or refuse to	419
renew any policy or contract of life insurance, solely on the	420
basis of the condition, except where such refusal to issue,	421
cancellation, or refusal to renew is based on sound actuarial	422
principles or is related to actual or reasonably anticipated	423
experience;	424
(c) The insurer does not consider a person's status as	425

(d) The underwriting or rating of a risk on the basis of

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being or as having been a victim of domestic violence, in

itself, to be a physical or mental condition;

of this section, or of any other provision of the Revised Code.	430
(3)(a) Nothing in division (Y)(1) of this section shall be	431
construed to prohibit an insurer from refusing to issue a policy	432
or contract of life insurance insuring the life of a person who	433
is or has been a victim of domestic violence if the person who	434
committed the act of domestic violence is the applicant for the	435
insurance or would be the owner of the insurance policy or	436
contract.	437
(b) Nothing in division (Y)(2) of this section shall be	438
construed to permit an insurer to cancel or refuse to renew any	439
policy or contract of health insurance in violation of the	440
"Health Insurance Portability and Accountability Act of 1996,"	441
110 Stat. 1955, 42 U.S.C.A. 300gg-41(b), as amended, or in a	442
manner that violates or is inconsistent with any provision of	443
the Revised Code that implements the "Health Insurance	444
Portability and Accountability Act of 1996."	445
(4) An insurer is immune from any civil or criminal	446
liability that otherwise might be incurred or imposed as a	447
result of any action taken by the insurer to comply with	448
division (Y) of this section.	449
(5) As used in division (Y) of this section, "domestic	450
violence" means any of the following acts:	451
(a) Knowingly causing or attempting to cause physical harm	452
to a family or household member;	453
(b) Recklessly causing serious physical harm to a family	454
or household member;	455
(c) Knowingly causing, by threat of force, a family or	456

the condition is not used to evade the intent of division (Y)(1)

household member to believe that the person will cause imminent	457
physical harm to the family or household member.	458
For the purpose of division (Y)(5) of this section,	459
"family or household member" has the same meaning as in section	460
2919.25 of the Revised Code.	461
Nothing in division (Y)(5) of this section shall be	462
construed to require, as a condition to the application of	463
division (Y) of this section, that the act described in division	464
(Y)(5) of this section be the basis of a criminal prosecution.	465
(Z) Disclosing a coroner's records by an insurer in	466
violation of section 313.10 of the Revised Code.	467
(AA) Making, issuing, circulating, or causing or	468
permitting to be made, issued, or circulated any statement or	469
representation that a life insurance policy or annuity is a	470
contract for the purchase of funeral goods or services.	471
(BB) With respect to a health care contract as defined in	472
section 3963.01 of the Revised Code that covers vision or dental	473
services, as defined in that section, including any of the	474
contract terms prohibited under or failing to make the	475
disclosures required under division (E) $\underline{\text{or (F)}}$ of section	476
3963.02 of the Revised Code.	477
(CC) With respect to private passenger automobile	478
insurance, charging premium rates that are excessive,	479
inadequate, or unfairly discriminatory, pursuant to division (D)	480
of section 3937.02 of the Revised Code, based solely on the	481
location of the residence of the insured.	482
The enumeration in sections 3901.19 to 3901.26 of the	483
Revised Code of specific unfair or deceptive acts or practices	484

in the business of insurance is not exclusive or restrictive or	485
intended to limit the powers of the superintendent of insurance	486
to adopt rules to implement this section, or to take action	487
under other sections of the Revised Code.	488
This section does not prohibit the sale of shares of any	489
investment company registered under the "Investment Company Act	490
of 1940," 54 Stat. 789, 15 U.S.C.A. 80a-1, as amended, or any	491
policies, annuities, or other contracts described in section	492
3907.15 of the Revised Code.	493
As used in this section, "estimate," "statement,"	494
"representation," "misrepresentation," "advertisement," or	495
"announcement" includes oral or written occurrences.	496
Sec. 3923.86. (A) As used in this section, "covered	497
<pre>dental services," "covered vision services," "dental care</pre>	498
<pre>provider," "nontherapeutic dental care services," "vision care</pre>	499
materials," and "vision care provider" have the same meanings as	500
in section 3963.01 of the Revised Code.	501
(B) A sickness and accident insurer or public employee	502
benefit plan shall provide the information required in this	503
division to all insured individuals receiving coverage under an	504
individual or group policy of sickness and accident insurance or	505
public employee benefit plan providing coverage for vision care	506
services—or, vision care materials, or dental care services. The	507
information shall be in a conspicuous format, shall be easily	508
accessible to insured individuals, and shall do all of the	509
following:	510
(1) Include For vision care coverage, include the	511
following statement:	512

"IMPORTANT: If you opt to receive vision care services or

vision care materials that are not covered benefits under this	514
plan, a participating vision care provider may charge you his or	515
her normal fee for such services or materials. Prior to	516
providing you with vision care services or vision care materials	517
that are not covered benefits, the vision care provider will	518
provide you with an estimated cost for each service or material	519
upon your request."	520
(2) For dental care coverage, include the following	521
<pre>statement:</pre>	522
"IMPORTANT: If you opt to receive nontherapeutic dental	523
care services that are not covered benefits under this plan, a	524
participating dental care provider may charge you his or her	525
normal fee for such services. Prior to providing you with	526
nontherapeutic dental care services that are not covered	527
benefits, the dental care provider will provide you with an	528
<pre>estimated cost for each service."</pre>	529
(3) Disclose any business interest the insurer or plan has	530
in a source or supplier of vision care materials;	531
$\frac{(3)}{(4)}$ Include an explanation that the insured individual	532
may incur out-of-pocket expenses as a result of the purchase of	533
vision care services—or, vision care materials, or	534
nontherapeutic dental care services that are not covered vision	535
services. The explanation shall be communicated in a manner and	536
format similar to how the insurer or plan provides an insured	537
individual with information on coverage levels and out-of-pocket	538
expenses that may be incurred by the insured individual under	539
the policy or plan when purchasing out-of-network vision care	540
services or, vision care materials, or dental care services.	541
(C) A pattern of continuous or repeated violations of this	542

section is an unfair and deceptive act or practice in the 543 business of insurance under sections 3901.19 to 3901.26 of the 544 Revised Code. 545 546

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Sec. 3963.01. As used in this chapter:

- (A) "Affiliate" means any person or entity that has ownership or control of a contracting entity, is owned or controlled by a contracting entity, or is under common ownership or control with a contracting entity.
- (B) "Basic health care services" has the same meaning as in division (A) of section 1751.01 of the Revised Code, except that it does not include any services listed in that division that are provided by a pharmacist or nursing home.
- (C) "Covered vision services" means vision care services or vision care materials for which a reimbursement is available under an enrollee's health care contract, or for which a reimbursement would be available but for the application of contractual limitations, such as a deductible, copayment, coinsurance, waiting period, annual or lifetime maximum, frequency limitation, alternative benefit payment, or any other limitation.
- (D) "Contracting entity" means any person that has a primary business purpose of contracting with participating providers for the delivery of health care services.
- (E) "Covered dental services" means dental care services 566 for which reimbursement is available under an enrollee's health 567 care contract, or for which a reimbursement would be available 568 but for the application of contractual limitations, such as a 569 deductible, copayment, coinsurance, waiting period, annual or 570 lifetime maximum, frequency limitation, alternative benefit 571

payment, or any other limitation.	572
(F) "Credentialing" means the process of assessing and	573
validating the qualifications of a provider applying to be	574
approved by a contracting entity to provide basic health care	575
services, specialty health care services, or supplemental health	576
care services to enrollees.	577
(F) (G) "Dental care provider" means a dentist licensed	578
under Chapter 4715. of the Revised Code. "Dental care provider"	579
<u>does not include a dental hygienist licensed under Chapter 4715.</u>	580
of the Revised Code.	581
(H) "Edit" means adjusting one or more procedure codes	582
billed by a participating provider on a claim for payment or a	583
practice that results in any of the following:	584
(1) Payment for some, but not all of the procedure codes	585
originally billed by a participating provider;	586
(2) Payment for a different procedure code than the	587
procedure code originally billed by a participating provider;	588
(3) A reduced payment as a result of services provided to	589
an enrollee that are claimed under more than one procedure code	590
on the same service date.	591
$\frac{(G)}{(I)}$ "Electronic claims transport" means to accept and	592
digitize claims or to accept claims already digitized, to place	593
those claims into a format that complies with the electronic	594
transaction standards issued by the United States department of	595
health and human services pursuant to the "Health Insurance	596
Portability and Accountability Act of 1996," 110 Stat. 1955, 42	597
U.S.C. 1320d, et seq., as those electronic standards are	598
applicable to the parties and as those electronic standards are	599

updated from time to time, and to electronically transmit those	600
claims to the appropriate contracting entity, payer, or third-	601
party administrator.	602
(H) (J) "Enrollee" means any person eligible for health	603
care benefits under a health benefit plan, including an eligible	604
recipient of medicaid, and includes all of the following terms:	605
(1) "Enrollee" and "subscriber" as defined by section	606
1751.01 of the Revised Code;	607
(2) "Member" as defined by section 1739.01 of the Revised	608
Code;	609
(3) "Insured" and "plan member" pursuant to Chapter 3923.	610
of the Revised Code;	611
(4) "Beneficiary" as defined by section 3901.38 of the	612
Revised Code.	613
$\frac{(I)-(K)}{(K)}$ "Health care contract" means a contract entered	614
into, materially amended, or renewed between a contracting	615
entity and a participating provider for the delivery of basic	616
health care services, specialty health care services, or	617
supplemental health care services to enrollees.	618
(J) (L) "Health care services" means basic health care	619
services, specialty health care services, and supplemental	620
health care services.	621
(K) (M) "Material amendment" means an amendment to a	622
health care contract that decreases the participating provider's	623
payment or compensation, changes the administrative procedures	624
in a way that may reasonably be expected to significantly	625
increase the provider's administrative expenses, or adds a new	626
product. A material amendment does not include any of the	627

iollowing:	6∠8
(1) A decrease in payment or compensation resulting solely	629
from a change in a published fee schedule upon which the payment	630
or compensation is based and the date of applicability is	631
clearly identified in the contract;	632
(2) A decrease in payment or compensation that was	633
anticipated under the terms of the contract, if the amount and	634
date of applicability of the decrease is clearly identified in	635
the contract;	636
(3) An administrative change that may significantly	637
increase the provider's administrative expense, the specific	638
applicability of which is clearly identified in the contract;	639
(4) Changes to an existing prior authorization,	640
precertification, notification, or referral program that do not	641
substantially increase the provider's administrative expense;	642
(5) Changes to an edit program or to specific edits if the	643
participating provider is provided notice of the changes	644
pursuant to division (A)(1) of section 3963.04 of the Revised	645
Code and the notice includes information sufficient for the	646
provider to determine the effect of the change;	647
(6) Changes to a health care contract described in	648
division (B) of section 3963.04 of the Revised Code.	649
(L) (N) "Nontherapeutic dental care services" means dental	650
services that are not for the purposes described in 26 U.S.C.	651
213 (d).	652
(O) "Participating provider" means a provider that has a	653
health care contract with a contracting entity and is entitled	654
to reimbursement for health care services rendered to an	655

enrollee under the health care contract.	656
$\frac{(M)-(P)}{(P)}$ "Payer" means any person that assumes the	657
financial risk for the payment of claims under a health care	658
contract or the reimbursement for health care services provided	659
to enrollees by participating providers pursuant to a health	660
care contract.	661
$\frac{(N)-(Q)}{(N)}$ "Primary enrollee" means a person who is	662
responsible for making payments for participation in a health	663
care plan or an enrollee whose employment or other status is the	664
basis of eligibility for enrollment in a health care plan.	665
$\frac{(0)-(R)}{(R)}$ "Procedure codes" includes the American medical	666
association's current procedural terminology code, the American	667
dental association's current dental terminology, and the centers	668
for medicare and medicaid services health care common procedure	669
coding system.	670
(P) (S) "Product" means one of the following types of	671
categories of coverage for which a participating provider may be	672
obligated to provide health care services pursuant to a health	673
<pre>care contract:</pre>	674
(1) A health maintenance organization or other product	675
provided by a health insuring corporation;	676
(2) A preferred provider organization;	677
(3) Medicare;	678
(4) Medicaid;	679
(5) Workers' compensation.	680
$\frac{(Q)-(T)}{(T)}$ "Provider" means a physician, podiatrist, dentist,	681
chiropractor, optometrist, psychologist, physician assistant,	682

advanced practice registered nurse, occupational therapist, massage therapist, physical therapist, licensed professional counselor, licensed professional clinical counselor, hearing aid dealer, orthotist, prosthetist, home health agency, hospice care program, pediatric respite care program, or hospital, or a provider organization or physician-hospital organization that is acting exclusively as an administrator on behalf of a provider to facilitate the provider's participation in health care contracts.

"Provider" does not mean either of the following:

- (1) A nursing home;
- (2) A provider organization or physician-hospital organization that leases the provider organization's or physician-hospital organization's network to a third party or contracts directly with employers or health and welfare funds.
- (R) (U) "Specialty health care services" has the same meaning as in section 1751.01 of the Revised Code, except that it does not include any services listed in division (B) of section 1751.01 of the Revised Code that are provided by a pharmacist or a nursing home.
- $\frac{(S)-(V)}{(V)}$ "Supplemental health care services" has the same meaning as in division (B) of section 1751.01 of the Revised Code, except that it does not include any services listed in that division that are provided by a pharmacist or nursing home.
- (T)—(W) "Vision care materials" includes lenses, devices containing lenses, prisms, lens treatments and coatings, contact lenses, orthopics, vision training, and any prosthetic device necessary to correct, relieve, or treat any defect or abnormal condition of the human eye or its adnexa.

$\frac{(U)}{(X)}$ "Vision care provider" means either of the	712
following:	713
(1) An optometrist licensed under Chapter 4725. of the	714
Revised Code;	715
(2) A physician authorized under Chapter 4731. of the	716
Revised Code to practice medicine and surgery or osteopathic	717
medicine and surgery.	718
Sec. 3963.02. (A)(1) No contracting entity shall sell,	719
rent, or give a third party the contracting entity's rights to a	720
participating provider's services pursuant to the contracting	721
entity's health care contract with the participating provider	722
unless one of the following applies:	723
(a) The third party accessing the participating provider's	724
services under the health care contract is an employer or other	725
entity providing coverage for health care services to its	726
employees or members, and that employer or entity has a contract	727
with the contracting entity or its affiliate for the	728
administration or processing of claims for payment for services	729
provided pursuant to the health care contract with the	730
participating provider.	731
(b) The third party accessing the participating provider's	732
services under the health care contract either is an affiliate	733
or subsidiary of the contracting entity or is providing	734
administrative services to, or receiving administrative services	735
from, the contracting entity or an affiliate or subsidiary of	736
the contracting entity.	737
(c) The health care contract specifically provides that it	738
applies to network rental arrangements and states that one	739
purpose of the contract is selling, renting, or giving the	740

contracting entity's rights to the services of the participating provider, including other preferred provider organizations, and the third party accessing the participating provider's services is any of the following:

- (i) A payer or a third-party administrator or other entity responsible for administering claims on behalf of the payer;
- (ii) A preferred provider organization or preferred provider network that receives access to the participating provider's services pursuant to an arrangement with the preferred provider organization or preferred provider network in a contract with the participating provider that is in compliance with division (A)(1)(c) of this section, and is required to comply with all of the terms, conditions, and affirmative obligations to which the originally contracted primary participating provider network is bound under its contract with the participating provider, including, but not limited to, obligations concerning patient steerage and the timeliness and manner of reimbursement.
- (iii) An entity that is engaged in the business of providing electronic claims transport between the contracting entity and the payer or third-party administrator and complies with all of the applicable terms, conditions, and affirmative obligations of the contracting entity's contract with the participating provider including, but not limited to, obligations concerning patient steerage and the timeliness and manner of reimbursement.
- (2) The contracting entity that sells, rents, or gives the contracting entity's rights to the participating provider's services pursuant to the contracting entity's health care contract with the participating provider as provided in division

- (A) (1) of this section shall do both of the following:
- (a) Maintain a web page that contains a listing of third parties described in divisions (A)(1)(b) and (c) of this section with whom a contracting entity contracts for the purpose of selling, renting, or giving the contracting entity's rights to the services of participating providers that is updated at least every six months and is accessible to all participating providers, or maintain a toll-free telephone number accessible to all participating providers by means of which participating providers may access the same listing of third parties;

- (b) Require that the third party accessing the participating provider's services through the participating provider's health care contract is obligated to comply with all of the applicable terms and conditions of the contract, including, but not limited to, the products for which the participating provider has agreed to provide services, except that a payer receiving administrative services from the contracting entity or its affiliate shall be solely responsible for payment to the participating provider.
- (3) Any information disclosed to a participating provider under this section shall be considered proprietary and shall not be distributed by the participating provider.
- (4) Except as provided in division (A)(1) of this section, no entity shall sell, rent, or give a contracting entity's rights to the participating provider's services pursuant to a health care contract.
- (B) (1) No contracting entity shall require, as a condition of contracting with the contracting entity, that a participating provider provide services for all of the products offered by the

contracting entity.	800
(2) Division (B)(1) of this section shall not be construed	801
to do any of the following:	802
(a) Prohibit any participating provider from voluntarily	803
accepting an offer by a contracting entity to provide health	804
care services under all of the contracting entity's products;	805
(b) Prohibit any contracting entity from offering any	806
financial incentive or other form of consideration specified in	807
the health care contract for a participating provider to provide	808
health care services under all of the contracting entity's	809
products;	810
(c) Require any contracting entity to contract with a	811
participating provider to provide health care services for less	812
than all of the contracting entity's products if the contracting	813
entity does not wish to do so.	814
(3)(a) Notwithstanding division (B)(2) of this section, no	815
contracting entity shall require, as a condition of contracting	816
with the contracting entity, that the participating provider	817
accept any future product offering that the contracting entity	818
makes.	819
(b) If a participating provider refuses to accept any	820
future product offering that the contracting entity makes, the	821
contracting entity may terminate the health care contract based	822
on the participating provider's refusal upon written notice to	823
the participating provider no sooner than one hundred eighty	824
days after the refusal.	825
(4) Once the contracting entity and the participating	826
provider have signed the health care contract, it is presumed	827

that the financial incentive or other form of consideration that
is specified in the health care contract pursuant to division
(B)(2)(b) of this section is the financial incentive or other
form of consideration that was offered by the contracting entity
to induce the participating provider to enter into the contract.

- (C) No contracting entity shall require, as a condition of contracting with the contracting entity, that a participating provider waive or forgo any right or benefit expressly conferred upon a participating provider by state or federal law. However, this division does not prohibit a contracting entity from restricting a participating provider's scope of practice for the services to be provided under the contract.
 - (D) No health care contract shall do any of the following:
- (1) Prohibit any participating provider from entering into a health care contract with any other contracting entity;
- (2) Prohibit any contracting entity from entering into a health care contract with any other provider;
- (3) Preclude its use or disclosure for the purpose of enforcing this chapter or other state or federal law, except that a health care contract may require that appropriate measures be taken to preserve the confidentiality of any proprietary or trade-secret information.
- (E)(1) No contract or agreement between a contracting entity and a vision care provider shall do any of the following:
- (a) Require that a vision care provider accept as payment an amount set by the contracting entity for vision care services or vision care materials provided to an enrollee unless the services or materials are covered vision services.

(i) Notwithstanding division (E)(1)(a) of this section, a 856 vision care provider may, in a contract with a contracting 857 entity, choose to accept as payment an amount set by the 858 contracting entity for vision care services or vision care 859 materials provided to an enrollee that are not covered vision 860 services.

- (ii) No contract between a vision care provider and a contracting entity to provide covered vision services or vision care materials shall be contingent on whether the vision care provider has entered into an agreement addressing noncovered vision services pursuant to division (E)(1)(a)(i) of this section.
- (iii) A contracting entity may communicate to its enrollees which vision care providers choose to accept as payment an amount set by the contracting entity for vision care services or vision care materials provided to an enrollee that are not covered vision services pursuant to division (E)(1)(a)(i) of this section. Any communication to this effect shall treat all vision care providers equally in provider directories, provider locators, and other marketing materials as participating, in-network providers, annotated only as to their decision to accept payment pursuant to division (E)(1)(a)(i) of this section.
- (b) Require that a vision care provider contract with a plan offering supplemental or specialty health care services as a condition of contracting with a plan offering basic health care services;
- (c) Directly limit a vision care provider's choice of 883 sources and suppliers of vision care materials; 884

(d) Include a provision that prohibits a vision care provider from describing out-of-network options to an enrollee in accordance with division (E)(2) of this section.

The provisions of divisions (E)(1)(a) to (d) of this section shall be effective for contracts entered into, amended, or renewed on or after January 1, 2019.

- (2) A vision care provider recommending an out-of-network source or supplier of vision care materials to an enrollee shall notify the enrollee in writing that the source or supplier is out-of-network and shall inform the enrollee of the cost of those materials. The vision care provider shall also disclose in writing to an enrollee any business interest the provider has in a recommended out-of-network source or supplier utilized by the enrollee.
- (3) A vision care provider who chooses not to accept as payment an amount set by a contracting entity for vision care services or vision care materials that are not covered vision services shall do both of the following:
- (a) Upon the request of an enrollee seeking vision care services or vision care materials that are not covered vision services, provide to the enrollee pricing and reimbursement information, including all of the following:
- (i) The estimated fee or discounted price suggested by the contracting entity for the noncovered service or material;
- (ii) The estimated fee charged by the vision care provider for the noncovered service or material;
- (iii) The amount the vision care provider expects to be reimbursed by the contracting entity for the noncovered service

or material;	913
(iv) The estimated pricing and reimbursement information	914
for any covered services or materials that are also expected to	915
be provided during the enrollee's visit.	916
(b) Post, in a conspicuous place, a notice stating the	917
following:	918
"IMPORTANT: This vision care provider does not accept the	919
fee schedule set by your insurer for vision care services and	920
vision care materials that are not covered benefits under your	921
plan and instead charges his or her normal fee for those	922
services and materials. This vision care provider will provide	923
you with an estimated cost for each non-covered service or	924
material upon your request."	925
(4) Nothing in division (E) of this section shall do any	926
of the following:	927
(a) Restrict or limit a contracting entity's determination	928
of specific amounts of coverage or reimbursement for the use of	929
network or out-of-network sources or suppliers of vision care	930
materials as set forth in an enrollee's benefit plan;	931
(b) Restrict or limit a contracting entity's ability to	932
enter into an agreement with another contracting entity or an	933
affiliate of another contracting entity;	934
(c) Restrict or limit a health care plan's ability to	935
enter into an agreement with a vision care plan to deliver	936
routine vision care services that are covered under an	937
enrollee's plan;	938
(d) Restrict or limit a vision care plan network from	939
acting as a network for a health care plan:	940

(e) Prohibit a contracting entity from requiring	941
participating vision care providers to offer network sources or	942
suppliers of vision care materials to enrollees;	943
(f) Prohibit an enrollee from utilizing a network source	944
or supplier of vision care materials as set forth in an	945
enrollee's plan;	946
(g) Prohibit a participating vision care provider from	947
accepting as payment an amount that is the same as the amount	948
set by the contracting entity for vision care services or vision	949
care materials that are not covered vision services.	950
(F)(F)(1) No contract or agreement between a contracting	951
entity and a dental care provider shall do any of the following:	952
(a) Require that a dental care provider accept as payment	953
an amount set by the contracting entity for nontherapeutic	954
dental care services provided to an enrollee unless the services	955
are covered dental services.	956
(i) Notwithstanding division (F)(1)(a) of this section, a	957
dental care provider may, in a contract with a contracting	958
entity, choose to accept as payment an amount set by the	959
contracting entity for nontherapeutic dental care services	960
provided to an enrollee that are not covered dental services.	961
(ii) No contract between a dental care provider and a	962
contracting entity to provide covered dental services shall be	963
contingent on whether the dental care provider has entered into	964
an agreement addressing nontherapeutic dental care services that	965
are not covered dental services, pursuant to division (F)(1)(a)	966
(i) of this section.	967
(iii) A contracting entity may communicate to its	968

enrollees which dental care providers choose to accept as	969
payment an amount set by the contracting entity for	970
nontherapeutic dental care services provided to an enrollee that	971
are not covered dental services pursuant to division (F)(1)(a)	972
(i) of this section. Any communication to this effect shall	973
treat all dental care providers equally in provider directories,	974
provider locators, and other marketing materials as	975
participating, in-network providers, annotated only as to their	976
decision to accept payment pursuant to division (F)(1)(a)(i) of	977
this section.	978
(b) Require that a dental care provider contract with a	979
plan offering supplemental or specialty health care services as	980
a condition of contracting with a plan offering basic health	981
care services.	982
The provisions of divisions (F)(1)(a) and (b) of this	983
section apply to contracts entered into, amended, or renewed on	984
or after January 1, 2025.	985
(2) A dental care provider who chooses not to accept as	986
payment an amount set by a contracting entity for nontherapeutic	987
dental care services that are not covered dental services shall	988
do both of the following:	989
(a) Provide to an enrollee seeking nontherapeutic dental	990
care services that are not covered dental services pricing and	991
reimbursement information, including all of the following:	992
(i) The estimated fee or discounted price suggested by the	993
contracting entity for the nontherapeutic dental care service;	994
(ii) The estimated fee charged by the dental care provider	995
for the nontherapeutic dental care service.	996

(iii) The amount the dental care provider expects to be	997
reimbursed by the contracting entity for the nontherapeutic	998
dental care service;	999
(iv) The estimated pricing and reimbursement information	1000
for any covered services that are also expected to be provided	1001
during the enrollee's visit.	1002
(b) Post, in a conspicuous place, a notice stating the	1003
<pre>following:</pre>	1004
"IMPORTANT: This dental care provider does not accept the	1005
fee schedule set by your insurer for nontherapeutic dental care	1006
services that are not covered benefits under your plan and	1007
instead charges his or her normal fee for those services. This	1008
dental care provider will provide you with an estimated cost for	1009
each nontherapeutic dental care service that is not covered by	1010
your plan."	1011
(3) Nothing in division (F) of this section shall do any	1012
of the following:	1013
(a) Restrict or limit a contracting entity's ability to	1014
enter into an agreement with another contracting entity or an	1015
affiliate of another contracting entity;	1016
(b) Restrict or limit a health care plan's ability to	1017
enter into an agreement with a dental care plan to deliver	1018
routine dental care services that are covered under an	1019
<pre>enrollee's plan;</pre>	1020
(c) Restrict or limit a dental care plan network from	1021
acting as a network for a health care plan;	1022
(d) Prohibit a participating dental care provider from	1023
accepting as naument an amount that is the same as the amount	1024

set	by t	the o	contract	ing	entity	for	dental	care	services	that	are	1025
not	COVE	ered	dental	serv	vices.							1026

- $\frac{(1)-(G)(1)}{(G)(1)}$ In addition to any other lawful reasons for 1027 terminating a health care contract, a health care contract may 1028 only be terminated under the circumstances described in division 1029 (A)(3) of section 3963.04 of the Revised Code. 1030
- (2) If the health care contract provides for termination 1031 for cause by either party, the health care contract shall state 1032 the reasons that may be used for termination for cause, which 1033 terms shall be reasonable. Once the contracting entity and the 1034 participating provider have signed the health care contract, it 1035 is presumed that the reasons stated in the health care contract 1036 for termination for cause by either party are reasonable. 1037 Subject to division $\frac{(F)(3)-(G)(3)}{(G)(3)}$ of this section, the health 1038 care contract shall state the time by which the parties must 1039 provide notice of termination for cause and to whom the parties 1040 shall give the notice. 1041
- (3) Nothing in divisions $\frac{(F)(1)}{(G)(1)}$ and (2) of this 1042 section shall be construed as prohibiting any health insuring 1043 corporation from terminating a participating provider's contract 1044 for any of the causes described in divisions (A), (D), and (F) 1045 (1) and (2) of section 1753.09 of the Revised Code. 1046 Notwithstanding any provision in a health care contract pursuant 1047 to division $\frac{(F)(2)-(G)(2)}{(F)(2)}$ of this section, section 1753.09 of 1048 the Revised Code applies to the termination of a participating 1049 provider's contract for any of the causes described in divisions 1050 (A), (D), and (F) (1) and (2) of section 1753.09 of the Revised 1051 Code. 1052
- (4) Subject to sections 3963.01 to 3963.11 of the Revised 1053

 Code, nothing in this section prohibits the termination of a 1054

health care contract without cause if the health care contract 1055 otherwise provides for termination without cause. 1056

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- (5) Nothing in division (F)—(G) of this section shall be construed to expand the regulatory authority of the superintendent to vision care providers or dental care providers.
- $\frac{(G)(1)}{(H)(1)}$ Disputes among parties to a health care 1061 contract that only concern the enforcement of the contract 1062 rights conferred by section 3963.02, divisions (A) and (D) of 1063 section 3963.03, and section 3963.04 of the Revised Code are 1064 subject to a mutually agreed upon arbitration mechanism that is 1065 binding on all parties. The arbitrator may award reasonable 1066 1067 attorney's fees and costs for arbitration relating to the enforcement of this section to the prevailing party. 1068
- (2) The arbitrator shall make the arbitrator's decision in an arbitration proceeding having due regard for any applicable rules, bulletins, rulings, or decisions issued by the department of insurance or any court concerning the enforcement of the contract rights conferred by section 3963.02, divisions (A) and (D) of section 3963.03, and section 3963.04 of the Revised Code.
- (3) A party shall not simultaneously maintain an 1075 arbitration proceeding as described in division $\frac{(G)(1)}{(H)(1)}$ of 1076 this section and pursue a complaint with the superintendent of 1077 insurance to investigate the subject matter of the arbitration 1078 proceeding. However, if a complaint is filed with the department 1079 of insurance, the superintendent may choose to investigate the 1080 complaint or, after reviewing the complaint, advise the 1081 complainant to proceed with arbitration to resolve the 1082 complaint. The superintendent may request to receive a copy of 1083 the results of the arbitration. If the superintendent of 1084

insurance notifies an insurer or a health insuring corporation 1085 in writing that the superintendent has initiated a market 1086 conduct examination into the specific subject matter of the 1087 arbitration proceeding pending against that insurer or health 1088 insuring corporation, the arbitration proceeding shall be stayed 1089 at the request of the insurer or health insuring corporation 1090 pending the outcome of the market conduct investigation by the 1091 superintendent. 1092

Sec. 3963.03. (A) Each health care contract shall include all of the following information:

(1) (a) Information sufficient for the participating 1095 provider to determine the compensation or payment terms for 1096 health care services, including all of the following, subject to 1097 division (A)(1)(b) of this section: 1098

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- (i) The manner of payment, such as fee-for-service,capitation, or risk;
- (ii) The fee schedule of procedure codes reasonably 1101 expected to be billed by a participating provider's specialty 1102 for services provided pursuant to the health care contract and 1103 the associated payment or compensation for each procedure code. 1104 A fee schedule may be provided electronically. Upon request, a 1105 contracting entity shall provide a participating provider with 1106 the fee schedule for any other procedure codes requested and a 1107 written fee schedule, that shall not be required more frequently 1108 than twice per year excluding when it is provided in connection 1109 with any change to the schedule. This requirement may be 1110 satisfied by providing a clearly understandable, readily 1111 available mechanism, such as a specific web site address, that 1112 allows a participating provider to determine the effect of 1113 procedure codes on payment or compensation before a service is 1114

p	rovided	or	а	claım	1S	submitted.

(iii) The effect, if any, on payment or compensation if 1116 more than one procedure code applies to the service also shall 1117 be stated. This requirement may be satisfied by providing a 1118 clearly understandable, readily available mechanism, such as a 1119 specific web site address, that allows a participating provider 1120 to determine the effect of procedure codes on payment or 1121 compensation before a service is provided or a claim is 1122 submitted. 1123

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- (b) If the contracting entity is unable to include the 1124 information described in divisions (A)(1)(a)(ii) and (iii) of 1125 this section, the contracting entity shall include both of the 1126 following types of information instead: 1127
- (i) The methodology used to calculate any fee schedule, such as relative value unit system and conversion factor or percentage of billed charges. If applicable, the methodology disclosure shall include the name of any relative value unit system, its version, edition, or publication date, any applicable conversion or geographic factor, and any date by which compensation or fee schedules may be changed by the methodology as anticipated at the time of contract.
- (ii) The identity of any internal processing edits, including the publisher, product name, version, and version update of any editing software.
- (c) If the contracting entity is not the payer and is

 unable to include the information described in division (A)(1)

 (a) or (b) of this section, then the contracting entity shall

 provide by telephone a readily available mechanism, such as a

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 specific web site address, that allows the participating

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provider to obtain that information from the payer.	1144
(2) Any product or network for which the participating	1145
provider is to provide services;	1146
(3) The term of the health care contract;	1147
(4) A specific web site address that contains the identity	1148
of the contracting entity or payer responsible for the	1149
processing of the participating provider's compensation or	1150
payment;	1151
(5) Any internal mechanism provided by the contracting	1152
entity to resolve disputes concerning the interpretation or	1153
application of the terms and conditions of the contract. A	1154
contracting entity may satisfy this requirement by providing a	1155
clearly understandable, readily available mechanism, such as a	1156
specific web site address or an appendix, that allows a	1157
participating provider to determine the procedures for the	1158
internal mechanism to resolve those disputes.	1159
(6) A list of addenda, if any, to the contract.	1160
(B)(1) Each contracting entity shall include a summary	1161
disclosure form with a health care contract that includes all of	1162
the information specified in division (A) of this section. The	1163
information in the summary disclosure form shall refer to the	1164
location in the health care contract, whether a page number,	1165
section of the contract, appendix, or other identifiable	1166
location, that specifies the provisions in the contract to which	1167
the information in the form refers.	1168
(2) The summary disclosure form shall include all of the	1169
following statements:	1170
(a) That the form is a guide to the health care contract	1171

and that the terms and conditions of the health care contract	1172
constitute the contract rights of the parties;	1173
(b) That reading the form is not a substitute for reading	1174
the entire health care contract;	1175
(c) That by signing the health care contract, the	1176
participating provider will be bound by the contract's terms and	1177
conditions;	1178
(d) That the terms and conditions of the health care	1179
contract may be amended pursuant to section 3963.04 of the	1180
Revised Code and the participating provider is encouraged to	1181
carefully read any proposed amendments sent after execution of	1182
the contract;	1183
(e) That nothing in the summary disclosure form creates	1184
any additional rights or causes of action in favor of either	1185
party.	1186
(3) No contracting entity that includes any information in	1187
the summary disclosure form with the reasonable belief that the	1188
information is truthful or accurate shall be subject to a civil	1189
action for damages or to binding arbitration based on the	1190
summary disclosure form. Division (B)(3) of this section does	1191
not impair or affect any power of the department of insurance to	1192
enforce any applicable law.	1193
(4) The summary disclosure form described in divisions (B)	1194
(1) and (2) of this section shall be in substantially the	1195
following form:	1196
"SUMMARY DISCLOSURE FORM	1197
(1) Compensation terms	1198
(a) Manner of payment	1199

[] Fee for service	1200
[] Capitation	1201
[] Risk	1202
[] Other See	1203
(b) Fee schedule available at	1204
(c) Fee calculation schedule available at	1205
(d) Identity of internal processing edits available at	120 <i>6</i>
(e) Information in (c) and (d) is not required if information in (b) is provided.	1208 1209
(2) List of products or networks covered by this contract	1210
[]	1211
[]	1212
[]	1213
[]	1214
[]	1215
(3) Term of this contract	1216
(4) Contracting entity or payer responsible for processing payment available at	1217 1218
(5) Internal mechanism for resolving disputes regarding contract terms available at	1219 1220
(6) Addenda to contract	1221
Title Subject	1222

(a)	1223
(b)	1224
(c)	1225
(d)	1226
(7) Telephone number to access a readily available	1227
mechanism, such as a specific web site address, to allow a	1228
participating provider to receive the information in (1) through	1229
(6) from the payer.	1230
IMPORTANT INFORMATION - PLEASE READ CAREFULLY	1231
The information provided in this Summary Disclosure Form	1232
is a guide to the attached Health Care Contract as defined in	1233
section 3963.01 $\frac{\text{(I)}}{\text{(K)}}$ of the Ohio Revised Code. The terms and	1234
conditions of the attached Health Care Contract constitute the	1235
contract rights of the parties.	1236
Reading this Summary Disclosure Form is not a substitute	1237
for reading the entire Health Care Contract. When you sign the	1238
Health Care Contract, you will be bound by its terms and	1239
conditions. These terms and conditions may be amended over time	1240
pursuant to section 3963.04 of the Ohio Revised Code. You are	1241
encouraged to read any proposed amendments that are sent to you	1242
after execution of the Health Care Contract.	1243
Nothing in this Summary Disclosure Form creates any	1244
additional rights or causes of action in favor of either party."	1245
(C) When a contracting entity presents a proposed health	1246
care contract for consideration by a provider, the contracting	1247
entity shall provide in writing or make reasonably available the	1248
information required in division (A)(1) of this section.	1249

- (D) The contracting entity shall identify any utilization 1250 management, quality improvement, or a similar program that the 1251 contracting entity uses to review, monitor, evaluate, or assess 1252 the services provided pursuant to a health care contract. The 1253 contracting entity shall disclose the policies, procedures, or 1254 guidelines of such a program applicable to a participating 1255 provider upon request by the participating provider within 1256 fourteen days after the date of the request. 1257
- (E) Nothing in this section shall be construed as 1258 preventing or affecting the application of section 1753.07 of 1259 the Revised Code that would otherwise apply to a contract with a 1260 participating provider. 1261
- (F) The requirements of division (C) of this section do 1262 not prohibit a contracting entity from requiring a reasonable 1263 1264 confidentiality agreement between the provider and the contracting entity regarding the terms of the proposed health 1265 care contract. If either party violates the confidentiality 1266 agreement, a party to the confidentiality agreement may bring a 1267 civil action to enjoin the other party from continuing any act 1268 that is in violation of the confidentiality agreement, to 1269 recover damages, to terminate the contract, or to obtain any 1270 combination of relief." 1271

After line 1086, insert:

"Sec. 4715.30. (A) Except as provided in division (K) of
this section, an applicant for or holder of a certificate or
license issued under this chapter is subject to disciplinary
action by the state dental board for any of the following
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reasons:
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(1) Employing or cooperating in fraud or material 1278

(2) Obtaining or attempting to obtain money or anything of	1280
value by intentional misrepresentation or material deception in	1281
the course of practice;	1282
(3) Advertising services in a false or misleading manner	1283
or violating the board's rules governing time, place, and manner	1284
of advertising;	1285
(4) Commission of an act that constitutes a felony in this	1286
state, regardless of the jurisdiction in which the act was	1287
committed;	1288
(5) Commission of an act in the course of practice that	1289
constitutes a misdemeanor in this state, regardless of the	1290
jurisdiction in which the act was committed;	1291
(6) Conviction of, a plea of guilty to, a judicial finding	1292
of guilt of, a judicial finding of guilt resulting from a plea	1293
of no contest to, or a judicial finding of eligibility for	1294
intervention in lieu of conviction for, any felony or of a	1295
misdemeanor committed in the course of practice;	1296
(7) Engaging in lewd or immoral conduct in connection with	1297
the provision of dental services;	1298
(8) Selling, prescribing, giving away, or administering	1299
drugs for other than legal and legitimate therapeutic purposes,	1300
or conviction of, a plea of guilty to, a judicial finding of	1301
guilt of, a judicial finding of guilt resulting from a plea of	1302
no contest to, or a judicial finding of eligibility for	1303
intervention in lieu of conviction for, a violation of any	1304
federal or state law regulating the possession, distribution, or	1305
use of any drug;	1306

deception in applying for or obtaining a license or certificate;

(9) Providing or allowing dental hygienists, expanded	1307
function dental auxiliaries, or other practitioners of auxiliary	1308
dental occupations working under the certificate or license	1309
holder's supervision, or a dentist holding a temporary limited	1310
continuing education license under division (C) of section	1311
4715.16 of the Revised Code working under the certificate or	1312
license holder's direct supervision, to provide dental care that	1313
departs from or fails to conform to accepted standards for the	1314
profession, whether or not injury to a patient results;	1315
(10) Inability to practice under accepted standards of the	1316
profession because of physical or mental disability, dependence	1317
on alcohol or other drugs, or excessive use of alcohol or other	1318
drugs;	1319
(11) Violation of any provision of this chapter or any	1320
rule adopted thereunder;	1321
(12) Failure to use universal blood and body fluid	1322
precautions established by rules adopted under section 4715.03	1323
of the Revised Code;	1324
(13) Except as provided in division (H) of this section,	1325
either of the following:	1326
(a) Waiving the payment of all or any part of a deductible	1327
or copayment that a patient, pursuant to a health insurance or	1328
health care policy, contract, or plan that covers dental	1329
services, would otherwise be required to pay if the waiver is	1330
used as an enticement to a patient or group of patients to	1331
receive health care services from that certificate or license	1332
holder;	1333
(b) Advertising that the certificate or license holder	1334
will waive the payment of all or any part of a deductible or	1335

copayment that a patient, pursuant to a health insurance or 1336 health care policy, contract, or plan that covers dental 1337 services, would otherwise be required to pay. 1338

- (14) Failure to comply with section 4715.302 or 4729.79 of 1339 the Revised Code, unless the state board of pharmacy no longer 1340 maintains a drug database pursuant to section 4729.75 of the 1341 Revised Code; 1342
- (15) Any of the following actions taken by an agency 1343 responsible for authorizing, certifying, or regulating an 1344 individual to practice a health care occupation or provide 1345 health care services in this state or another jurisdiction, for 1346 any reason other than the nonpayment of fees: the limitation, 1347 1348 revocation, or suspension of an individual's license to practice; acceptance of an individual's license surrender; 1349 denial of a license; refusal to renew or reinstate a license; 1350 imposition of probation; or issuance of an order of censure or 1351 other reprimand; 1352
- (16) Failure to cooperate in an investigation conducted by 1353 the board under division (D) of section 4715.03 of the Revised 1354 Code, including failure to comply with a subpoena or order 1355 issued by the board or failure to answer truthfully a question 1356 presented by the board at a deposition or in written 1357 interrogatories, except that failure to cooperate with an 1358 investigation shall not constitute grounds for discipline under 1359 this section if a court of competent jurisdiction has issued an 1360 order that either quashes a subpoena or permits the individual 1361 to withhold the testimony or evidence in issue; 1362
- (17) Failure to comply with the requirements in section 1363
 3719.061 of the Revised Code before issuing for a minor a 1364
 prescription for an opioid analgesic, as defined in section 1365

3719.01 of the Revised Code;	1366
(18) Failure to comply with the requirements of sections	1367
4715.71 and 4715.72 of the Revised Code regarding the operation	1368
of a mobile dental facility;	1369
(19) A pattern of continuous or repeated violations of	1370
division (F)(2) of section 3963.02 of the Revised Code.	1371
(B) A manager, proprietor, operator, or conductor of a	1372
dental facility shall be subject to disciplinary action if any	1373
dentist, dental hygienist, expanded function dental auxiliary,	1374
or qualified personnel providing services in the facility is	1375
found to have committed a violation listed in division (A) of	1376
this section and the manager, proprietor, operator, or conductor	1377
knew of the violation and permitted it to occur on a recurring	1378
basis.	1379
(C) Subject to Chapter 119. of the Revised Code, the board	1380
may take one or more of the following disciplinary actions if	1381
one or more of the grounds for discipline listed in divisions	1382
(A) and (B) of this section exist:	1383
(1) Censure the license or certificate holder;	1384
(2) Place the license or certificate on probationary	1385
status for such period of time the board determines necessary	1386
and require the holder to:	1387
(a) Report regularly to the board upon the matters which	1388
are the basis of probation;	1389
(b) Limit practice to those areas specified by the board;	1390
(c) Continue or renew professional education until a	1391
satisfactory degree of knowledge or clinical competency has been	1392
attained in specified areas.	1393

(3) Suspend the certificate or license; 1394

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(4) Revoke the certificate or license.

Where the board places a holder of a license or 1396 certificate on probationary status pursuant to division (C)(2) 1397 of this section, the board may subsequently suspend or revoke 1398 the license or certificate if it determines that the holder has 1399 not met the requirements of the probation or continues to engage 1400 in activities that constitute grounds for discipline pursuant to 1401 division (A) or (B) of this section. 1402

Any order suspending a license or certificate shall state the conditions under which the license or certificate will be restored, which may include a conditional restoration during which time the holder is in a probationary status pursuant to division (C)(2) of this section. The board shall restore the license or certificate unconditionally when such conditions are met.

(D) If the physical or mental condition of an applicant or 1410 a license or certificate holder is at issue in a disciplinary 1411 proceeding, the board may order the license or certificate 1412 holder to submit to reasonable examinations by an individual 1413 designated or approved by the board and at the board's expense. 1414 The physical examination may be conducted by any individual 1415 authorized by the Revised Code to do so, including a physician 1416 assistant, a clinical nurse specialist, a certified nurse 1417 practitioner, or a certified nurse-midwife. Any written 1418 documentation of the physical examination shall be completed by 1419 the individual who conducted the examination. 1420

Failure to comply with an order for an examination shall 1421 be grounds for refusal of a license or certificate or summary 1422 suspension of a license or certificate under division (E) of 1423 this section. 1424

- (E) If a license or certificate holder has failed to 1425 comply with an order under division (D) of this section, the 1426 board may apply to the court of common pleas of the county in 1427 which the holder resides for an order temporarily suspending the 1428 holder's license or certificate, without a prior hearing being 1429 afforded by the board, until the board conducts an adjudication 1430 hearing pursuant to Chapter 119. of the Revised Code. If the 1431 court temporarily suspends a holder's license or certificate, 1432 the board shall give written notice of the suspension personally 1433 or by certified mail to the license or certificate holder. Such 1434 notice shall inform the license or certificate holder of the 1435 right to a hearing pursuant to Chapter 119. of the Revised Code. 1436
- (F) Any holder of a certificate or license issued under 1437 this chapter who has pleaded guilty to, has been convicted of, 1438 or has had a judicial finding of eligibility for intervention in 1439 lieu of conviction entered against the holder in this state for 1440 aggravated murder, murder, voluntary manslaughter, felonious 1441 assault, kidnapping, rape, sexual battery, gross sexual 1442 imposition, aggravated arson, aggravated robbery, or aggravated 1443 burglary, or who has pleaded guilty to, has been convicted of, 1444 or has had a judicial finding of eligibility for treatment or 1445 intervention in lieu of conviction entered against the holder in 1446 another jurisdiction for any substantially equivalent criminal 1447 offense, is automatically suspended from practice under this 1448 chapter in this state and any certificate or license issued to 1449 the holder under this chapter is automatically suspended, as of 1450 the date of the guilty plea, conviction, or judicial finding, 1451 whether the proceedings are brought in this state or another 1452 jurisdiction. Continued practice by an individual after the 1453

suspension of the individual's certificate or license under this	1454
division shall be considered practicing without a certificate or	1455
license. The board shall notify the suspended individual of the	1456
suspension of the individual's certificate or license under this	1457
division in accordance with sections 119.05 and 119.07 of the	1458
Revised Code. If an individual whose certificate or license is	1459
suspended under this division fails to make a timely request for	1460
an adjudicatory hearing, the board shall enter a final order	1461
revoking the individual's certificate or license.	1462

- (G) If the supervisory investigative panel determines both of the following, the panel may recommend that the board suspend an individual's certificate or license without a prior hearing:
- (1) That there is clear and convincing evidence that an individual has violated division (A) of this section;
- (2) That the individual's continued practice presents a danger of immediate and serious harm to the public.

Written allegations shall be prepared for consideration by the board. The board, upon review of those allegations and by an affirmative vote of not fewer than four dentist members of the board and seven of its members in total, excluding any member on the supervisory investigative panel, may suspend a certificate or license without a prior hearing. A telephone conference call may be utilized for reviewing the allegations and taking the vote on the summary suspension.

The board shall serve a written order of suspension in accordance with sections 119.05 and 119.07 of the Revised Code.

The order shall not be subject to suspension by the court during pendency or any appeal filed under section 119.12 of the Revised Code. If the individual subject to the summary suspension

requests an adjudicatory hearing by the board, the date set for the hearing shall be within fifteen days, but not earlier than seven days, after the individual requests the hearing, unless otherwise agreed to by both the board and the individual.

Any summary suspension imposed under this division shall 1487 remain in effect, unless reversed on appeal, until a final 1488 adjudicative order issued by the board pursuant to this section 1489 and Chapter 119. of the Revised Code becomes effective. The 1490 board shall issue its final adjudicative order within seventy-1491 five days after completion of its hearing. A failure to issue 1492 the order within seventy-five days shall result in dissolution 1493 of the summary suspension order but shall not invalidate any 1494 subsequent, final adjudicative order. 1495

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- (H) Sanctions shall not be imposed under division (A) (13) 1496 of this section against any certificate or license holder who 1497 waives deductibles and copayments as follows: 1498
- (1) In compliance with the health benefit plan that

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 expressly allows such a practice. Waiver of the deductibles or

 copayments shall be made only with the full knowledge and

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 consent of the plan purchaser, payer, and third-party

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 administrator. Documentation of the consent shall be made

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 available to the board upon request.
- (2) For professional services rendered to any other person who holds a certificate or license issued pursuant to this chapter to the extent allowed by this chapter and the rules of the board.
- (I) In no event shall the board consider or raise during a 1509 hearing required by Chapter 119. of the Revised Code the 1510 circumstances of, or the fact that the board has received, one 1511

or more complaints about a person unless the one or more complaints are the subject of the hearing or resulted in the board taking an action authorized by this section against the person on a prior occasion.

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(J) The board may share any information it receives 1516 pursuant to an investigation under division (D) of section 1517 4715.03 of the Revised Code, including patient records and 1518 patient record information, with law enforcement agencies, other 1519 licensing boards, and other governmental agencies that are 1520 prosecuting, adjudicating, or investigating alleged violations 1521 of statutes or administrative rules. An agency or board that 1522 receives the information shall comply with the same requirements 1523 regarding confidentiality as those with which the state dental 1524 board must comply, notwithstanding any conflicting provision of 1525 the Revised Code or procedure of the agency or board that 1526 applies when it is dealing with other information in its 1527 possession. In a judicial proceeding, the information may be 1528 admitted into evidence only in accordance with the Rules of 1529 Evidence, but the court shall require that appropriate measures 1530 are taken to ensure that confidentiality is maintained with 1531 respect to any part of the information that contains names or 1532 other identifying information about patients or complainants 1533 whose confidentiality was protected by the state dental board 1534 when the information was in the board's possession. Measures to 1535 ensure confidentiality that may be taken by the court include 1536 sealing its records or deleting specific information from its 1537 records. 1538

(K) The board shall not refuse to issue a license or certificate to an applicant for either of the following reasons unless the refusal is in accordance with section 9.79 of the Revised Code:

(1) A conviction or plea of guilty to an offense;	1543
(2) A judicial finding of eligibility for treatment or	1544
intervention in lieu of a conviction.	1545
Section 2. That existing sections 1751.85, 1753.09,	1546
3901.21, 3923.86, 3963.01, 3963.02, 3963.03, and 4715.30 of the	1547
Revised Code are hereby repealed."	1548
In line 1087, delete "2" and insert "3"; delete "Section" and insert	1549
"Sections"; after the first "1" insert "and 2"; delete "takes" and insert	1550
"take"	1551
After line 1088, insert:	1552
"Section 4. The General Assembly, applying the principle	1553
stated in division (B) of section 1.52 of the Revised Code that	1554
amendments are to be harmonized if reasonably capable of	1555
simultaneous operation, finds that the following sections,	1556
presented in this act as composites of the sections as amended	1557
by the acts indicated, are the resulting version of the sections	1558
in effect prior to the effective date of the sections as	1559
<pre>presented in this act:</pre>	1560
Section 3963.01 of the Revised Code as amended by both	1561
H.B. 156 and S.B. 265 of the 132nd General Assembly.	1562
Section 3963.02 of the Revised Code as amended by both	1563
H R 156 and C R 273 of the 132nd Conoral Assembly "	156/

The motion was agreed	to
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SYNOPSIS 1565

Non-covered dental services	1566
R.C. 1751.85, 1753.09, 3901.21, 3923.86, 3963.01, 3963.02,	1567
3963.03, and 4715.30; Section 4	1568
-Requires health plan issuers to notify covered persons	1569
that they may incur out-of-pocket expenses for nontherapeutic	1570
dental care services that are not covered services.	1571
-Prohibits, beginning January 1, 2025, a contracting	1572
entity from requiring that a dental care provider accept a	1573
payment amount set by the contracting entity for nontherapeutic	1574
dental care services unless those services are covered services.	1575
-Makes a violation of the above provisions an unfair and	1576
deceptive act in the business of insurance.	1577
-Requires dental care providers to disclose pricing and	1578
certain other information for nontherapeutic dental care	1579
services that are not covered services.	1580
-Subjects providers who violate the bill's disclosure	1581
requirements to professional discipline.	1582
-Defines "nontherapeutic dental care services" as those	1583
that are not for the diagnosis, cure, mitigation, treatment, or	1584
prevention of disease, or for the purpose of affecting any	1585
structure or function of the body (e.g., teeth whitening).	1586